

PREMIER™
Your Pets, Our Passion™



SprayCommander™

Remote Control Spray Training System

Instruction Guide



Congratulations on the purchase of your

SprayCommander™

Remote Control Spray Training System

This unique training tool puts patented Spraylogik™ technology in your hands to quickly correct almost any unwanted behavior including digging, trash raiding, chasing and jumping.

The system uses a wireless remote to control the use of sound and spray during training. This combination of positive reinforcement and disruptive stimulus has been proven to be extremely effective when used to address and correct problem behavior.

Unlike products that use electric shock, Spray Commander does not rely on pain to deliver a clear message. It's a benefit your dog will appreciate.

Ready for your dog to become a more well-behaved family member? Let's get started.

This kit includes:



- ◆ Spray device with ON/OFF switch
- ◆ Remote control
- ◆ 24" adjustable nylon collar, Quick-snap buckle and Keeper
- ◆ Can of Premier branded stain-free, hypoallergenic citronella spray
- ◆ Two 6-volt batteries
- ◆ Training CD-ROM
- ◆ Lifetime warranty

Preparing the collar

Attach the receiver device to the strap

Remove the keeper from the strap. (figure 1)

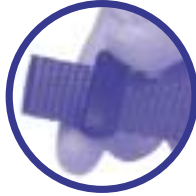


figure 1

Orient the device so that the fill port and spray valve are facing up and battery compartment is facing you. (figure 2)



figure 2

Grasp the strap in your right hand. Thread the strap from front to back through the ear on the right. Bring the strap around the backside and then thread it back to front through the ear on the left. (figure 3) Put the keeper back on the strap. The tapered edge of the keeper should face the inside.



figure 3

Now it's time to attach the quick-snap buckle to the strap. Feed the free edge of the strap into the slot that is closest to the center, starting on the inside of the curve. Next, feed the free end through the slot on the edge of the buckle. (figure 4)



figure 4

Pass the loose strap through the keeper. Failure to do so will increase the likelihood that the strap will slip causing a need to constantly adjust the fit. The assembled collar should look as shown. (figure 5)



figure 5

Fill the spray reservoir with citronella

Steady the spray device on a flat surface with the fill port facing up. Turn the spray can upside down and place the nozzle in the fill port. (figure 6) Using firm pressure, push down on the can and hold for 15 seconds. Repeat and hold for an additional 5 seconds to fully fill the reservoir. If spray is escaping as you attempt to fill, increase the downward pressure on the can to get a better seal. **You cannot overfill the device.** When completely filled, there should be approximately 25 sprays in the reservoir.



figure 6

Insert batteries in the spray device and remote control

To insert the battery, remove the battery door on each device. Make sure the + on the battery lines up with the + in the battery compartment. (figure 7a & 7b) Replace each battery door. An ON/OFF switch is located at the bottom of the spray device. If the battery is in and the device is ON, it's 'listening'. To prolong battery life, make sure that you turn the receiver OFF when it's not in use.



figure 7a



figure 7b

Test the spray device

Before putting the collar on your dog, test the tone and spray functions by turning the device ON and using the remote control to trigger a response. Press the upper button (#1) for tone, the center button (#2) for a short burst of spray and the lower button (#3) for a longer burst of spray. Under optimal conditions, the remote control signal can effectively travel 250 feet.



Getting your dog acquainted with the collar

Be sure to read through the entire guide before putting the collar on your dog for the first time. It's important to start any training process on a day when you have ample time to be with your dog so that you can *focus on your dog's response and reward good behavior*.

Fit the training collar to your dog

Remove all other collars. Place the collar and spray device around your dog's neck so that the spray valve is directed upward toward the dog's muzzle. (figure 8)

Adjust the collar to fit just like a regular collar. You should be able to slip two fingers under the new collar. After it's been fitted properly, remove the collar from your dog if you wish to cut off any excess strap length. Should you choose to cut the strap, be sure to heat seal the end with a safety match or cigarette lighter to prevent fraying.



figure 8

If your dog tries to take off the spray device, a harness can be used instead of the collar provided in the kit.

Caution Don't leave your dog unattended wearing the training collar until he's accustomed to the spray device and you've determined that the collar is fitted properly and working correctly.

Where the training collar can be used

The collar can be used indoors or out. The spray is organic and non-toxic to humans, animals and the environment.

Caution Never submerge the spray device in water. The device is not waterproof. It is splash resistant, however may stop working properly if exposed to prolonged water spray. In addition, do not expose the spray device to either freezing temperatures or conditions warmer than 113° F. Be particularly careful not to leave the device in direct sunlight, by a window or in a car on a summer day.

Note Clean the spray device by polishing with a dry cloth.



Using the remote control

The wireless remote operates its companion spray device using radio signals. Pressing the upper button (#1) will activate a tone. Using the center button (#2) will trigger a short burst of spray. Pushing the lower button (#3) will produce a longer burst of spray. (figure 9) Spray is a painless way to interrupt the dog and redirect its attention. The more a dog seems absorbed by an activity, it's likely a longer burst of spray will be needed to stop the behavior.



figure 9

Note Signal strength can be increased up to 50% merely by holding the remote in an upright position (figure 9). Conversely, wet weather, the presence of metallic objects, concrete and proximity to electromagnetic interference such as power lines, transformers or other radio devices could dramatically reduce the signal's effective range.

Training tips

- Begin a training exercise in familiar surroundings free of distractions.
- Training sessions should be short and frequent.
- Proceed gradually when introducing new behaviors.
- In multiple-dog households, remove other dog(s) from sight and hearing range while training.

Note To avoid negative associations between putting the collar on your dog and the correction spray, we recommend you place the collar around your dog's neck approximately 30 minutes before beginning each training session.



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How to train using tone and spray

Condition your dog to associate tone with positive reinforcement

Start with a hungry dog and a large handful of tasty, pea-sized treats. Using the remote control, press the upper button (#1), trigger the tone and immediately give your dog a treat. Repeat this process 15-20 times. Your dog will begin to hear the tone and anticipate the reward. Keep in mind that each time the tone sounds, you're making a promise to your dog. Even if you accidentally trigger the tone, you should give your dog a treat to maintain the association between tone and reward.

Positive reinforcement is the foundation of any effective training routine. Behavior that is rewarded gets repeated.

Timing is everything

Understand that to effectively change and/or introduce a new behavior requires patience and the consistent delivery of a clear message. Remember that proper timing is the key to success. Any use of the spray should occur as soon as your dog initiates the unwanted behavior. In order for dogs to relate either the tone or spray with a certain behavior, the tone or spray must occur within 3 seconds of the behavior.

When you begin to see improvement in your dog's behavior, you can gradually raise your level of expectation. For instance, you may choose to reward your dog only when it maintains a desired behavior for a slightly longer period of time, or responds more quickly to a command. Be sure to proceed slowly! If you do not see progress, reduce your expectations and return to the successful level for more practice.

After your dog can reliably and regularly perform the behavior you desire, you may begin to vary the reward. This might mean offering toys or praise in lieu of the tone and treat.

Removing the training collar

Detach the collar using the quick-snap release. Remember to turn the spray device OFF when finished with the training session.



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Purchasing spray refills and/or batteries

Replacement batteries, citronella and citronella-free "scentless" spray refills are available for purchase. (figure 10) Check your local pet store or contact our customer service department at 888.640.8840 for more information.



figure 10

Note Only Premier branded spray refills should be used to fill the spray reservoir.

Storage

Always remove the battery and empty the reservoir when putting the spray device away for more than a week. Use a ballpoint pen to depress the fill port stem and release any remaining spray. This practice will prolong the operating life of the spray mechanism.

Important information

This system is not a toy. Please read all the operating instructions carefully, fill the spray device only with recommended spray products, and always store both the spray device and remote control away from children's reach.

Caution The spray device should only be used on healthy dogs. If your dog has anxiety-based behavior or health problems, we suggest that you consult a veterinarian before using this training system.

We recommend that most dogs regardless of age receive basic training with a qualified trainer that uses positive reinforcement. If you need help, we encourage you to seek the skills, knowledge and experience of behaviorists, veterinarians, veterinary technicians or qualified trainers.

For additional explanation and direction, please refer to the CD ROM that accompanies this guide.

**We welcome your comments about the product.
Feel free to e-mail us at info@premier.com.**



Troubleshooting

Problem

The receiver device isn't emitting a tone and/or doesn't spray.

Solution

Check the batteries.

The most common reason a spray device and/or remote control fails to work can be traced to the battery. Because the batteries are so small, it's easy to put them in backwards. Make sure the + on the battery lines up with the + in the battery compartment.

A weak battery may not generate enough power to trigger the spray. Try using the remote control battery in the receiver device. Simply rotating batteries between devices should keep both units functioning properly for a longer period of time.

The most effective way to maximize battery life is to remove it when not training your dog. Even with the spray device switched to an OFF position, the battery is always 'on' and thereby using power to listen for other signals. If you choose not to remove the battery, pay careful attention to store the device away from other electronic components and appliances.

Occasionally newly purchased batteries may have weakened or actually expired while "on the shelf." We recommend trying several different batteries before concluding the battery is not the problem.

Solution

The spray reservoir is empty. Refill it with citronella.

It takes a full 20 seconds to completely fill an empty reservoir. You don't need to worry about overfilling. Once the pressure in the reservoir equals the pressure in the can, the gas will stop flowing.

If spray is escaping while you're attempting to fill the device, the reservoir is not filling. Increase downward pressure on the refill can to insure a good seal. Escaping spray does not indicate a full reservoir.

Problem

The signal doesn't cover enough distance.

Solution

Check your surroundings.

The remote unit controls your spray device using radio signals. The range of those signals can be reduced significantly by wet weather, power lines, transformers, trees, large concrete objects or other obstacles that might interrupt the signal path. Your signal will be strongest on dry days in an open area.

If you have any questions about the proper use of your collar, please call 888.640.8840 and ask for a customer service representative or e-mail us at info@premier.com. We'll be happy to help you. Our office hours are Monday-Friday 8:00 a.m.– 6:00 p.m. (ET).

More cool stuff from Premier...

Gentle Leader® Headcollar

Considered a training favorite, it controls leash-pulling, lunging and jumping and is the number one recommended head collar endorsed by leading veterinarians, trainers and behaviorists worldwide.

Premier® Collar

This Martingale-style collar provides greater control and reduces the risk of escape. It's better than a buckle and safer than a choke collar.

KeepSafe® Break-Away Collar

The only break-away collar developed to prevent strangulation accidents. Designed to protect dogs from getting entangled by their collars, this product uses a patented safety buckle that automatically releases when pressure is applied.

Busy Buddy™ Toys

A full line of treat-holding rubber chew toys designed to "keep your dog busy with good things to chew". Each toy offers a unique chewing experience and helps redirect potentially destructive behavior into positive playtime.

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